



Student Internet Services

Password Retrieval System Version 1.1

This system will enable you to retrieve the password for your e-mail and network account. If you do not currently have a network and/or e-mail account and would like one, please visit <http://student.luzerne.edu>.

Please complete the form below. When complete, please click the submit button below. Please note that after clicking the submit button you may experience a several second delay while the information you've provided is verified. Please do not click the submit button a second time as this will add to your wait time.

If you have difficulty using this system please contact the Help Desk in room 106 of the Campus Center or call 570-740-0711.

Social Security Number (last four digits):

Colleague ID Number (without leading zeros):

Birthdate:

Submit



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When you initially setup your account you were asked to select between several password verification questions. The question you've select is shown below. Please provide the answer to the question and click the Submit button.

What is your mother's maiden name?

Submit Query

Continue to next page for next screen



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The information you've provided has been verified. Your account information is as follows:

Username: xx0123456
Password: *****
E-Mail: xx0123456@student.luzerne.edu

Your account can be accessed by viewing the webpage <http://student.luzerne.edu>